

How to Book Using Your Room Voucher

1) How do I book my Room Voucher stay online?

Your voucher has a section which tells you how to book online. Please read the instructions and other voucher terms before you start to book. Please also consult the Voucher FAQ

If you have a Groupon voucher purchased after 1 October 2020 you cannot book on our web site. You must use the Groupon booking widget as explained in your Groupon account.

2) What code do I enter and where?

Your voucher will have a code in the “how to book” description that will have a format like 5PMDBBED, 5PMDBBSD, WOWDRBB WOWDRDBB, ITISEDDBB, ITISSDDBB. This is the code you enter into the “Promo Code” box with the red arrow pointing down above it. The press “APPLY”. Your voucher may have other codes on it such as a purchase number, security number or voucher code. Do NOT enter these at this stage.

Having pressed APPLY the booking engine will return available rooms and dates for your specific voucher:

Online Booking

Please use the system below to check availability and book online. If you would prefer to talk to us please call +44 (0)191 557 6910 or alternatively email us on info@11brunswickst.co.uk or use our contact form on the contact page.

Voucher Booking Frequently Asked Questions (click to open document)

Please follow booking instructions on your voucher by inserting your Booking Code (not voucher number, not security code, not voucher purchase number) into the Promotion Code Box Below and then press Apply

Choose Language: EN

United Kingdom Pounds

GroupEDDBB Apply

Prices will be charged in United Kingdom Pounds	Sun 05 Jan	Mon 06 Jan	Tue 07 Jan	Wed 08 Jan	Thu 09 Jan	Fri 10 Jan	Sat 11 Jan	Sun 12 Jan	Mon 13 Jan	Tue 14 Jan	Wed 15 Jan	Thu 16 Jan	Fri 17 Jan	Sat 18 Jan
Executive Double Dinner B&B Promotion	198	198	198	198	198	198	198	198	198	198	198	198	198	198
Georgian Suite Dinner B&B Promotion	198	198	198	198	198	198	198	198	198	198	198	198	198	198
Mini Suite Dinner B&B Promotion	198										198	198	198	198

Minimum Stay: 1 night
Maximum Stay: 2 nights
Availability: 2 rooms
Included Occupancy: 2 people
Maximum Occupancy: 2 people

Supplement of £95 per night charged at time of booking.
Includes 5 course tasting menu and bottle of Champagne.

Please check your voucher terms

Taxes included

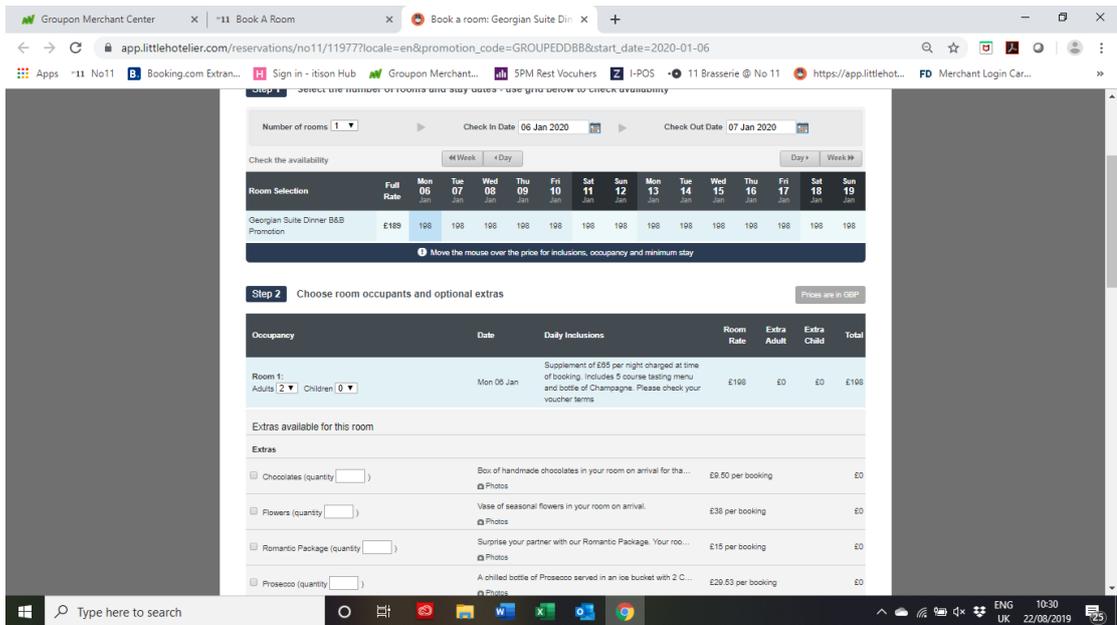
https://app.littlehoteller.com/reservations/no11/11977?locale=en&promotion_code=GROUPEDDBB&start_date=2020-01-05

3) Then What Do I do?

Scroll and search through available dates to find a date suitable for your stay. The system shows the live availability at any point in time.

When you hover over the room and date you want to book, a black box which shows the inclusions appears. Please read the inclusions to make sure you are selecting the room you want as some room types have supplements.

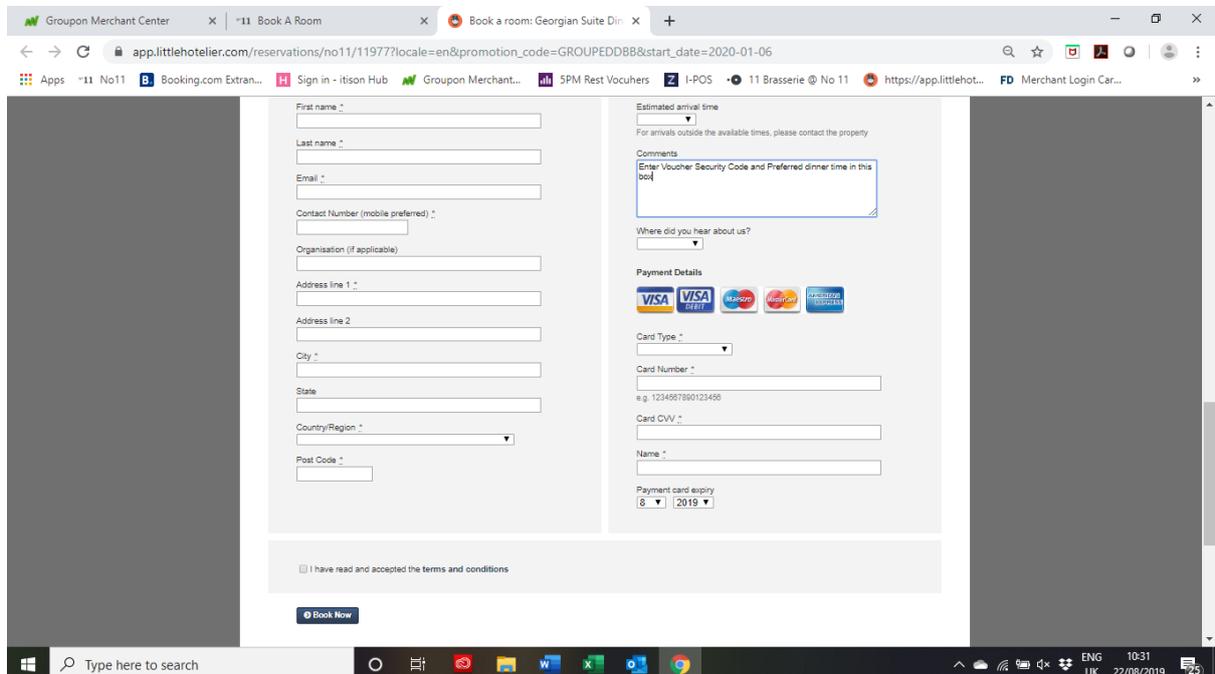
Once you have selected a room type and date, click on the room rate for the date you want and a new page will open. This allows you to confirm your check in and check out dates, confirms your inclusions and any supplements and then allows you to add any extras.



Once you have selected any extras, scroll down and the form takes you to step 3

In Step 3, Enter your name and contact details, and your payment card details. Your card will ONLY be charged with Extras and Room Supplements that you have ordered. If you do not order any Extras or Room Booking Supplements your card details are held securely against any additional costs you incur during your stay at No11

Critically, please enter your voucher SECURITY CODE and preferred DINNER TIME into the Comments box on this form as shown below. Your voucher may have several codes (invoice code, booking number etc). We need the Security Code as we cannot get paid without it.



Finally, please press Book Now. This sends the booking to us and provided you have entered a valid email will send a copy of the booking to your email.

Please remember that you do not have a confirmed booking until you have given us both your SECURITY CODE and preferred BOOKING TIME.